

## NEWS FLASH

30 March 2020

## MOVEMENT CONTROL ORDER TO CURB COVID-19 SPREAD – K-ONE IS WORKING VIRTUALLY

The Malaysian government on 16 March 2020 announced the invoking of the Movement Control Order (MCO) to cover the period from 18 to 31 March 2020 with the aim of curbing the spread of Covid-19 which was seen escalating in the prior weeks. The objective was to get Malaysians and other residents in Malaysia to STAY AT HOME so that the Covid-19 curve could be flattened and be brought under control. On 25 March 2020, upon further assessment, the Malaysian government decided to extend the MCO for another 2 weeks to expire on 14 April 2020 so that the Covid-19 spread could be controlled effectively. The MCO, considered as a partial lockdown is a necessity based on experiences in other countries which exercised variations of lockdowns, such as China, Italy and Spain in the fight against the spread of Covid-19.

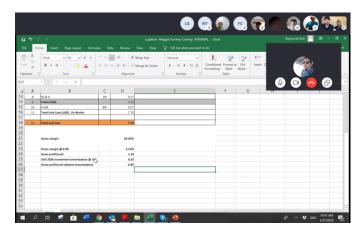
In view of the imposition of the MCO, all business premises are to shut down during the period concerned, except those in the supply of essential services or goods such as banking, utilities, medical, food, transport and government activities. Our customers were promptly informed of the initial MCO implementation and again advised accordingly on its extension, including as to how business could be best conducted with disruption minimized as much as possible. At the same time, our strategic suppliers and business partners were similarly informed of the situation and the way business should be conducted so as to minimise the adverse impact which is bound to happen.

Our K-One office staff were advised to work from home and briefed as to how to provide the same level of service to both our customers and suppliers or business partners as best as we can through alternative channels of communication such as Skype or FaceTime apart from email or personal face-to-face meeting (prior to the MCO imposition). We would like to share that our internal staff meetings are conducted virtually through Skype with staff working from home.



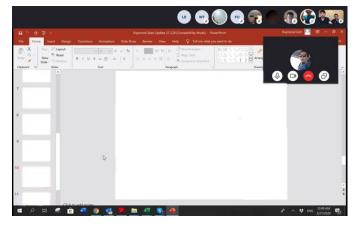
Virtual meeting through Skype to get work done.

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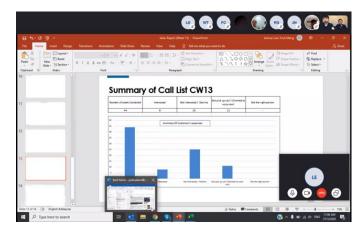


Screenshot of topic in discussion during Skype virtual meeting.

We are glad that the present level of communication technology has enabled us and other enterprises to continue to function, albeit with some work flow adjustments but at least business activities are not brought to a complete halt. We also quickly activated other ways of communication such as WhatsApp groups with all staff concerned apart from the usual emails so as to hasten communication during this MCO period.



Everyone is paying close attention.



Presenting in the virtual meeting.

We are fortunate to have a strong IT team and a workforce who are quick to adapt to technology and change in working methods to keep us going to provide our level best in serving customers and suppliers alike in such times of crisis.

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